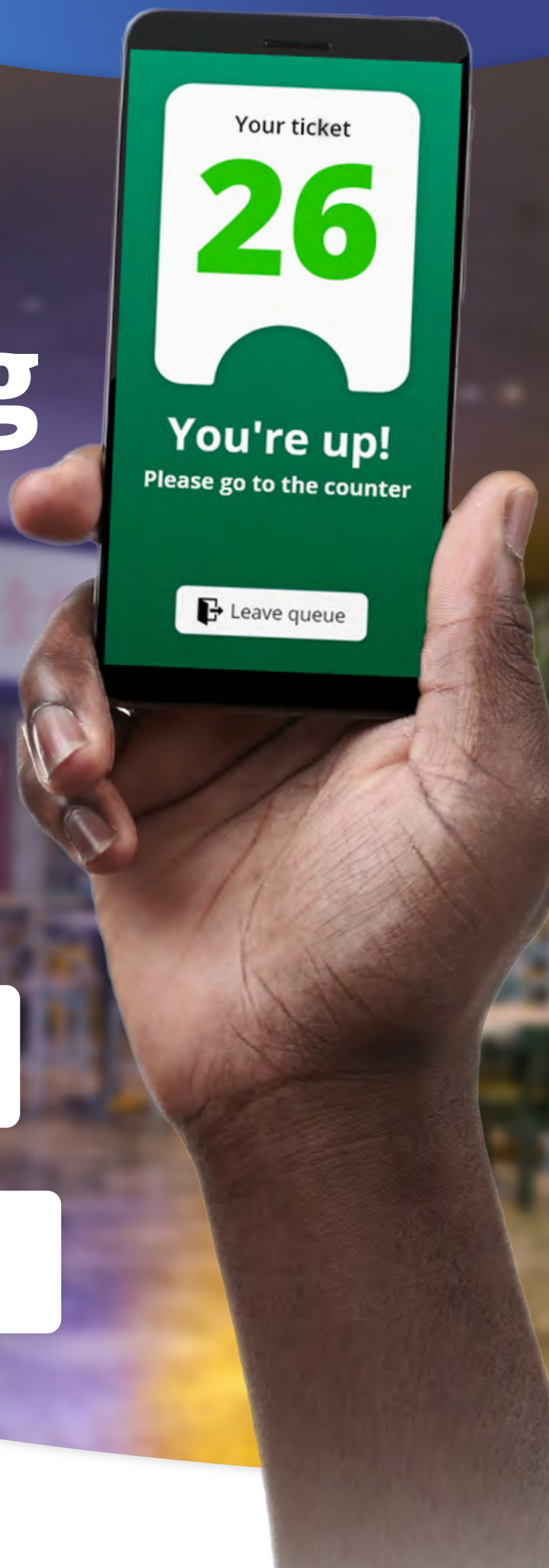
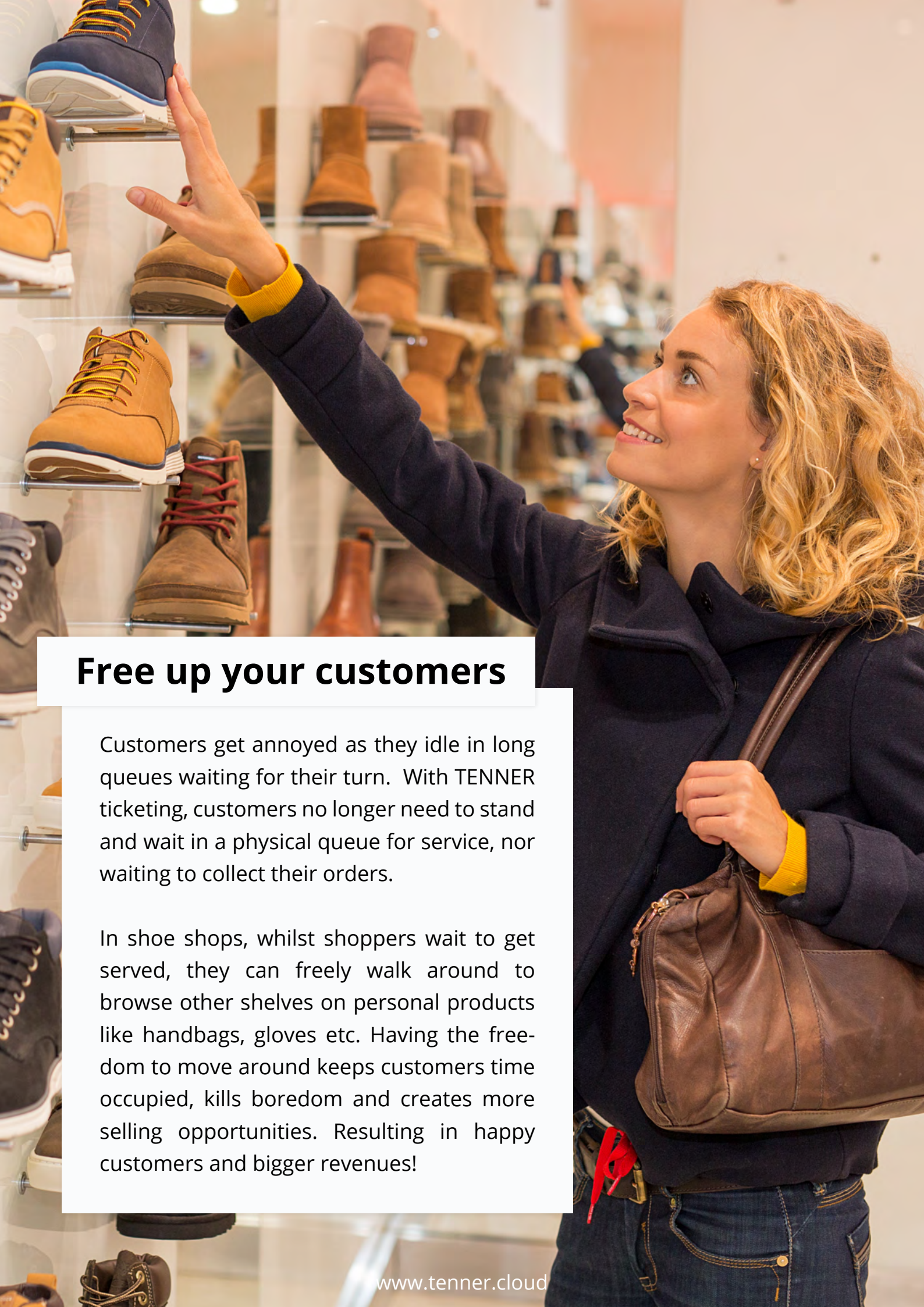
TENNER | Digital tools for small businesses

Smart Ticketing System



1. Scan
2. Ticket
3. Serve

Find out more at www.tenner.cloud



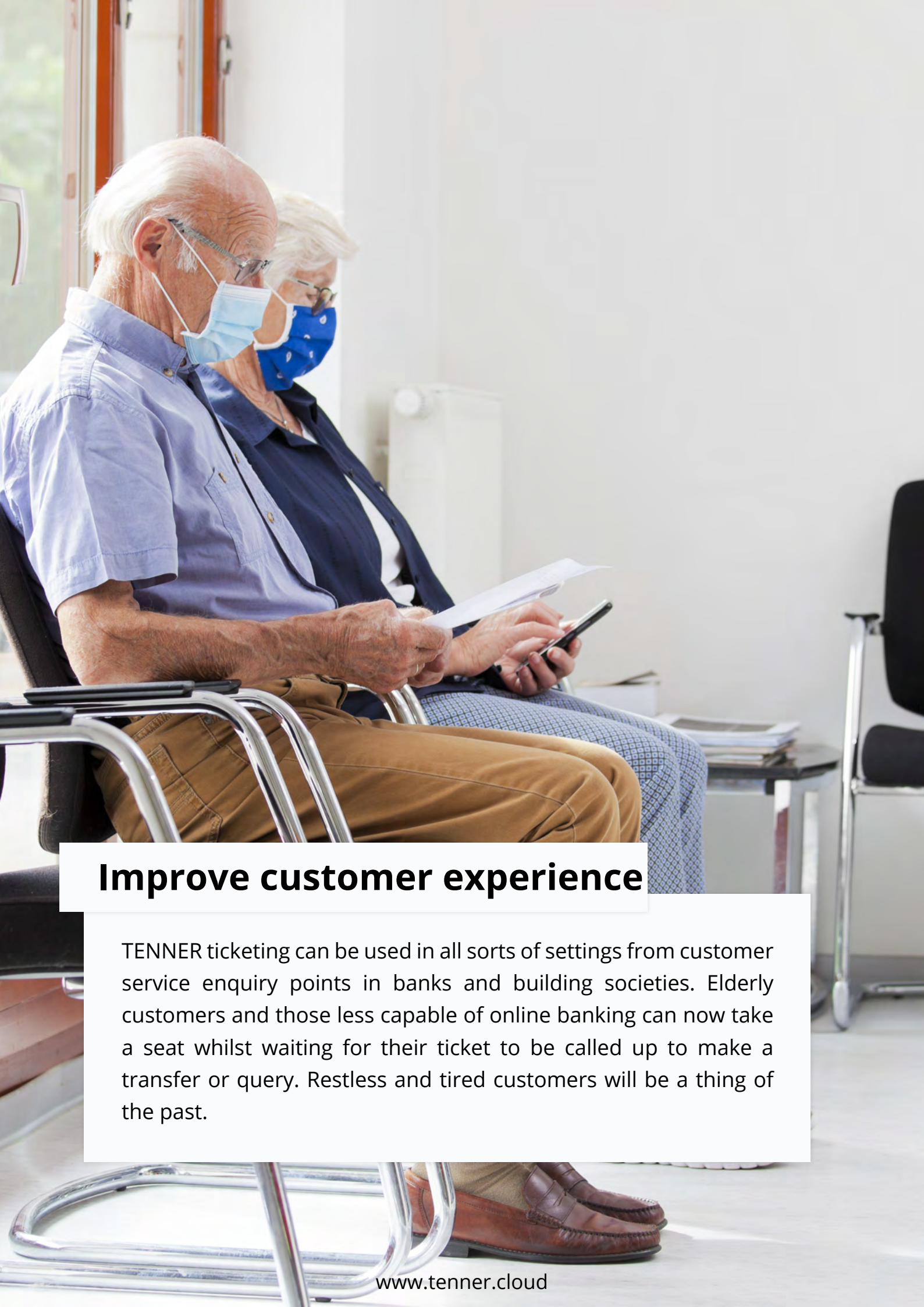
Free up your customers

Customers get annoyed as they idle in long queues waiting for their turn. With TENNER ticketing, customers no longer need to stand and wait in a physical queue for service, nor waiting to collect their orders.

In shoe shops, whilst shoppers wait to get served, they can freely walk around to browse other shelves on personal products like handbags, gloves etc. Having the freedom to move around keeps customers time occupied, kills boredom and creates more selling opportunities. Resulting in happy customers and bigger revenues!

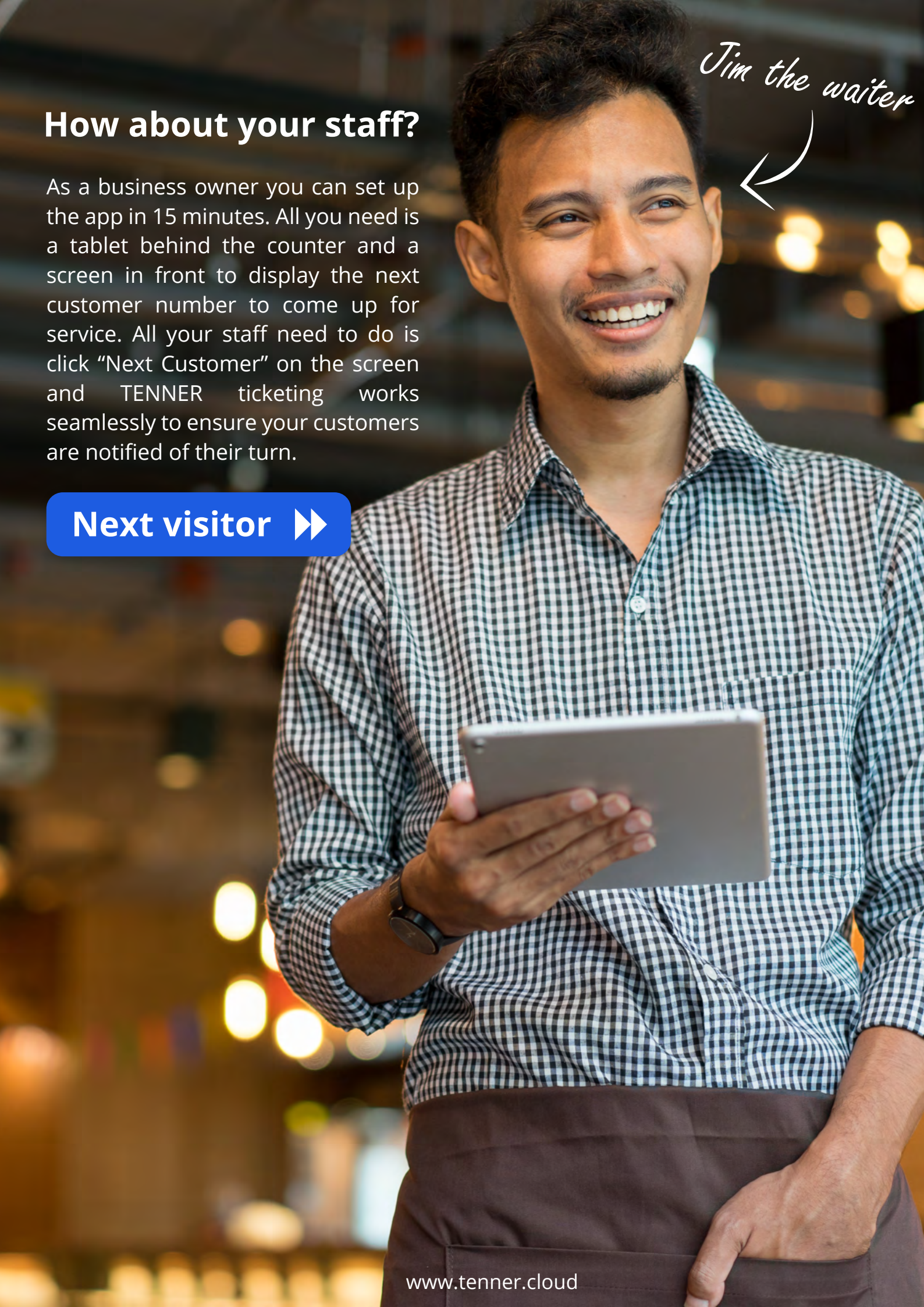
In coffee shops and cafés, there will be no more crowding around the counter as people choose their drink or snack with the menu overhead, now customers can take a seat, have a browse and be called up on their turn and even called back when their drink or panini is ready! Customers can now be served in an orderly manner, families with young children can relax, get served and place their orders with no struggles at the doorway or food counter.

No more clunky pagers



Improve customer experience

TENNER ticketing can be used in all sorts of settings from customer service enquiry points in banks and building societies. Elderly customers and those less capable of online banking can now take a seat whilst waiting for their ticket to be called up to make a transfer or query. Restless and tired customers will be a thing of the past.



How about your staff?

As a business owner you can set up the app in 15 minutes. All you need is a tablet behind the counter and a screen in front to display the next customer number to come up for service. All your staff need to do is click “Next Customer” on the screen and TENNER ticketing works seamlessly to ensure your customers are notified of their turn.

Next visitor

www.tenner.cloud

Business owner's journey

1 Business profile

Enter your business information

2 Your QR code

Print off the QR code from online and place at the desk or window

3 Customer display

Open the app on the tablet behind the counter and turn on the screen in front of the counter

4 Serve your customers

As customers join by scanning the QR code you'll see their numbers appear on screen and just click "next customer"

5 Pack up for the day

As the day ends, close the app for the day ready for tomorrow

Customer's journey

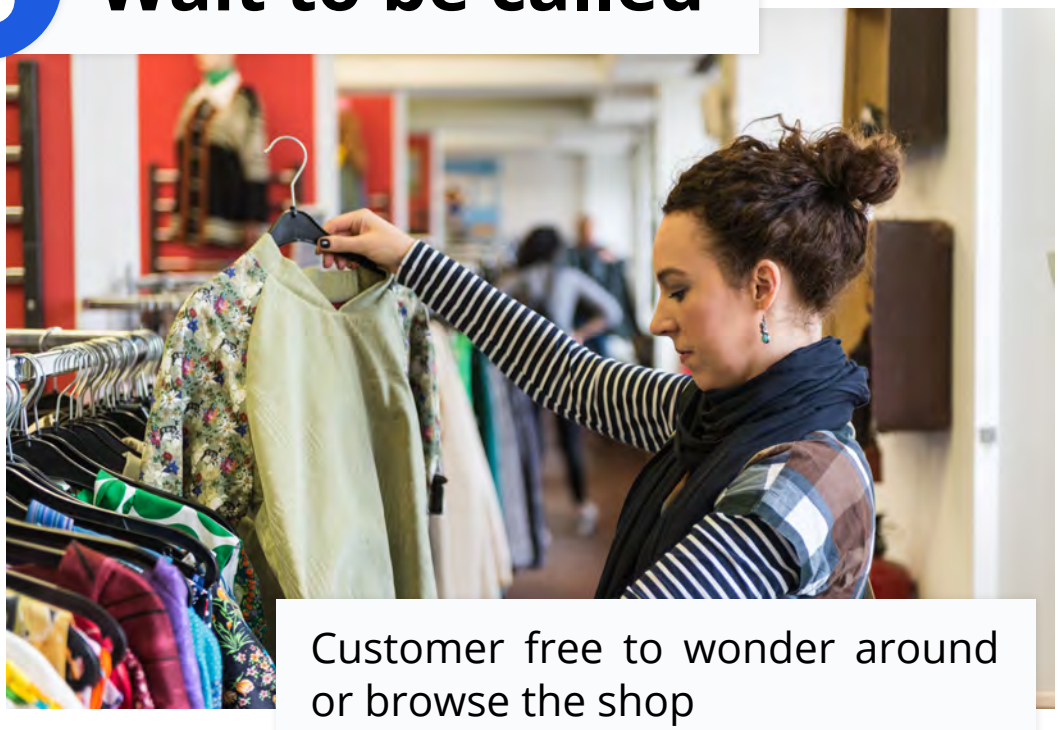
1 Scan QR code

Scan the bar code or request a ticket in store on a tablet

2 Get a ticket

Customer is automatically allocated a ticket number

3 Wait to be called



Customer free to wonder around or browse the shop

4 Come forward

When it's the customers turn they will be alerted to come to the front

The Smartest Paperless Ticketing System that delivers direct operational benefits to all business owners.

TENNER Ticketing for High Street is a straight forward app to handle customer requests for services and the collection of orders. It is suitable for retail stores, pubs, guest houses, conference centre, clinics, fast food takeaways, barbers and beauty salons, post offices, banks and building societies.

Customer experience
Have customers be served in an orderly manner and have them be well informed of their position in the queue, give them the freedom to browse around your store.

Store ambience
Eliminate chaotic crowding at your doorway, prevent queue jumping at the service desks and create a relaxing and calm shopping environment for your customers.

Staff efficiency
Allow staff to focus their efforts on assisting your customers and provide the best possible customer service.

TENNER technology
TENNER uses a powerful automation platform to deliver fast and effective service assistance, designed to be set up in minutes and easy to deploy, with no staff training.

£10
Per month

All the above from £10 per month, with our 30 days no quibble money back guarantee

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