TENNER | Ticketing for food courts

Make Queueing Easy

1. Scan
2. Ticket
3. Serve

Find out more at - www.tenner.cloud

TENNER Ticketing helps you take and handle more orders whilst totally removing physical queues.

TENNER Ticketing for Food Courts is a fully automated ticketing system that makes ordering, paying and food collections easy for your customers by allowing them to queue virtually using a ticket on their phone.

Customer experience

Have customers queue for as many food stalls as they like from the comfort of their own table.

Store ambience

Eliminate chaotic crowding at food stalls, prevent queue jumping and create a relaxing and calm dining environment for your customers.

Service efficiency

Allow vendors to focus their efforts on assisting their customers and providing the best service possible.

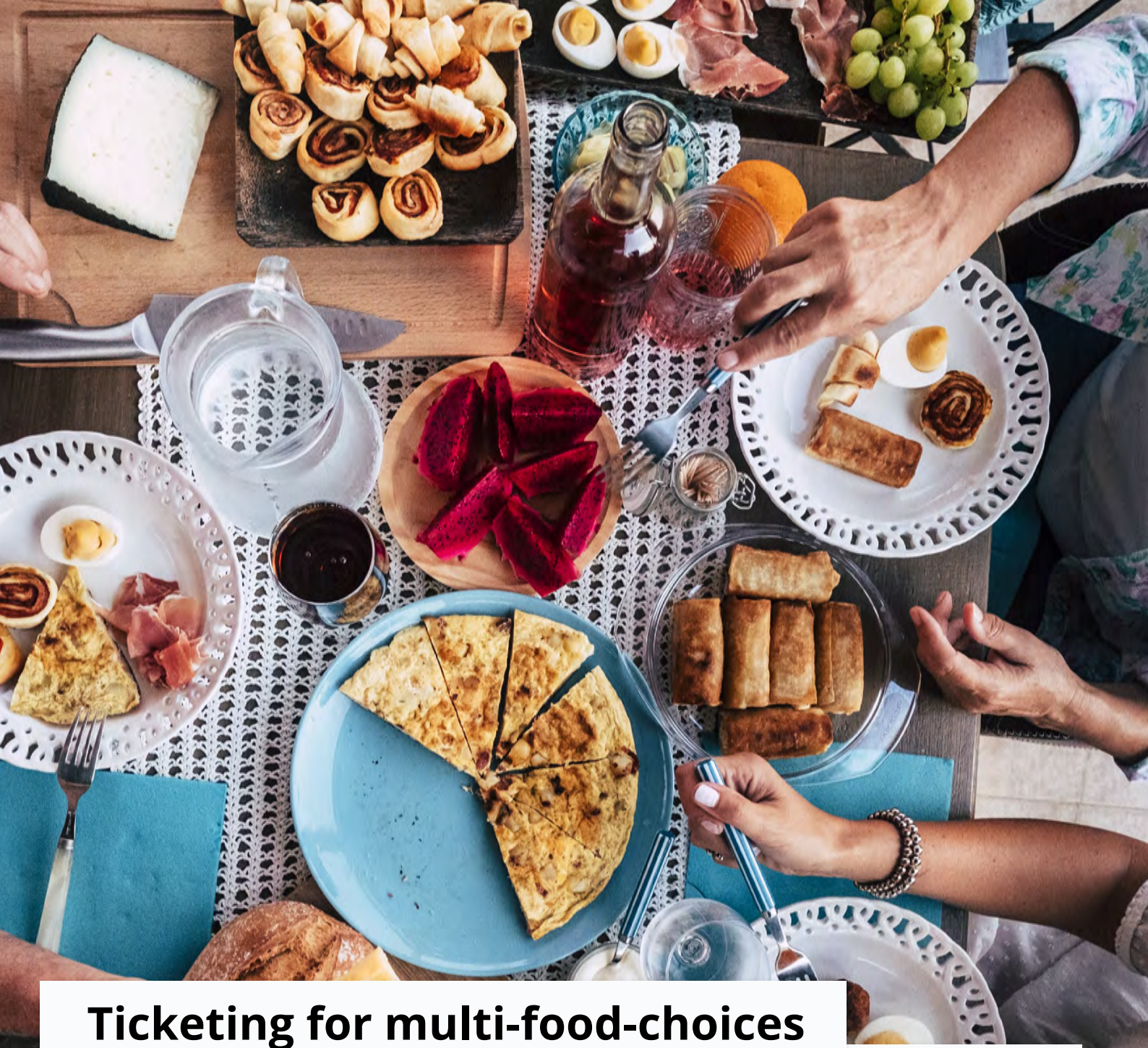
User friendly

TENNER Ticketing delivers fast and effective service assistance, that can be set up in minutes and is easy to deploy. There is no need for vendor training.

Less crowds, more orders

Crowding at service points can be stressful for both customers and staff. With TENNER Ticketing for Food Courts, customers no longer need to stand and wait in line for service or to collect their food.

Food stalls with large crowds discourage customers to come back for more. TENNER Ticketing gives customers the ability to queue virtually. Customers can now go back for their next drink, more food, or desert, with no hassle, giving your vendors the opportunity to take more orders.



Ticketing for multi-food-choices

Customers come to food courts with family and friends all wanting different dishes. With TENNER Ticketing, customers can simultaneously queue for as many food stalls as they like, all whilst they find a table and settling down.

Customers will be notified on their phones when they are next in line to order at a food vendor. If customers get two notifications at once, they can simply defer one of them and go to it later.

Now customers can order and pick up the food of their choice more readily and without spending time joining queues one after the other.

Less time in queues and more time for food

There is no need to split up to queue to order or collect at different food stalls, instead, family and friends can spend time together, even if foods are ready at different times.

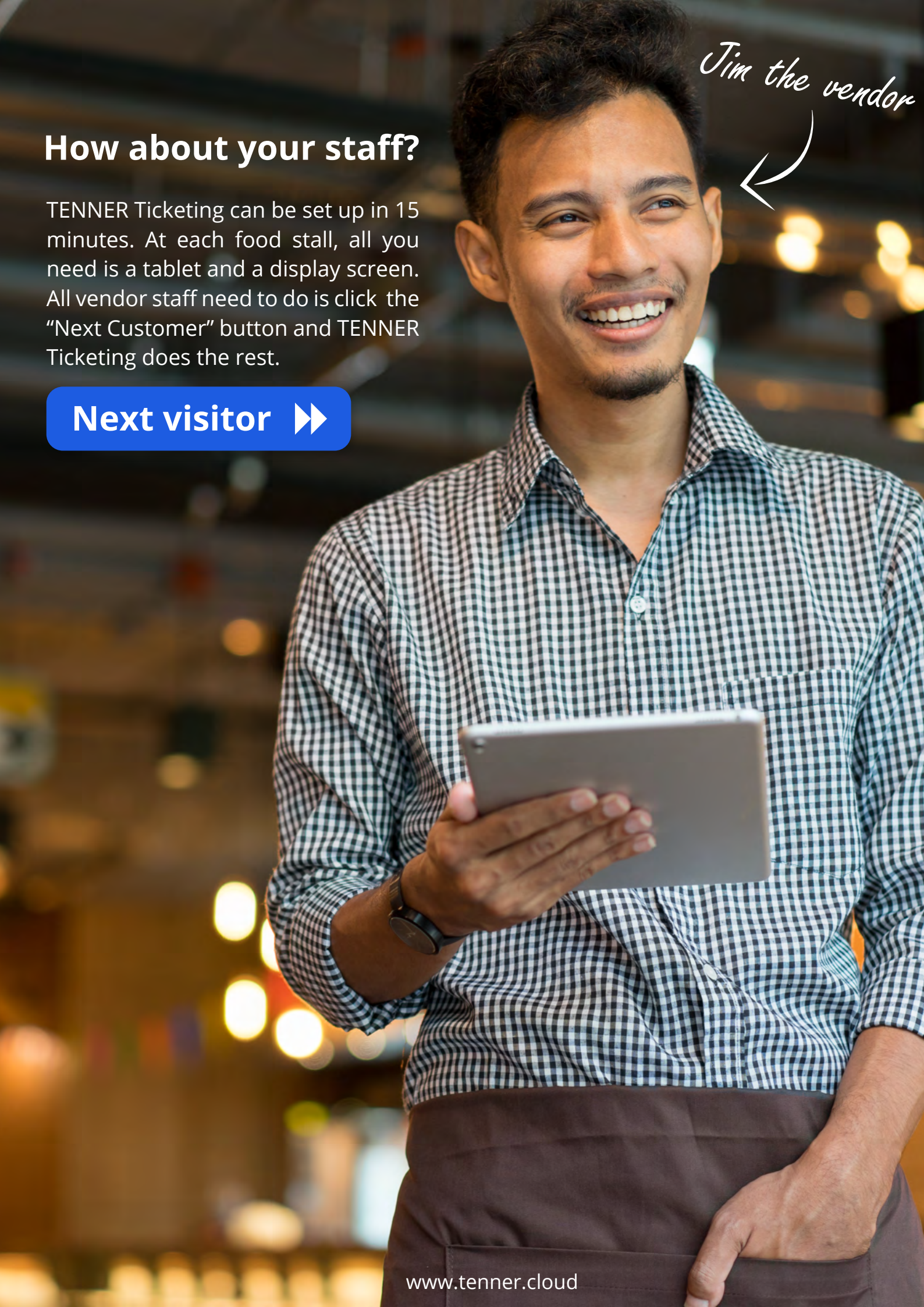
There is no more time wasted in physical queues for seconds and desserts, meaning there is less time in queues and more time for food.

Improved customer experience will bring more new and existing customers back to your food court.

No more clunky pagers

TENNER Ticketing removes the need for clunky pagers. Customers will be notified on their phones when the respective food stall is ready for them. There will be no more pagers to carry.

No longer will management and vendors need to purchase expensive pagers and waste time and resources on the cost of maintenance and the replacement of missing pagers.


Jim the vendor
How about your staff?
TENNER Ticketing can be set up in 15 minutes. At each food stall, all you need is a tablet and a display screen. All vendor staff need to do is click the “Next Customer” button and TENNER Ticketing does the rest.
Next visitor
www.tenner.cloud

Customer's journey

1 Scan QR code

Scan the bar code to request tickets from your chosen stalls

2 Receive a ticket

Customers are automatically given a ticket number on their phones

3 Wait to be called

Customers stay with their family and friends

4 Come forward

When it is the customer's turn to order or to collect their food, they will be called forward

Contact us for more!

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