

What is the Ticketing Pilot Scheme?

At TENNER, we are launching our new ticketing app for SMEs. Businesses can use our £10 a month app to handle customer requests for services and the collection of orders. It is suitable for all high street retail stores, food takeaway, coffee shops and more! Make orders, customer service and collections quick and easy.

By signing up to the TENNER pilot scheme you will get the chance to test the app and see how it could benefit your business free of charge for 6 months, all we ask for in return is feedback. Hearing your thoughts on the products is incredibly valuable in ensuring it has everything a business needs.

Who can participate?

The pilot scheme is open to any SMEs based in the UK with a physical location that customers or clients may walk-in for services. Service can include, but are not limited to, shopping, food or product orders and service enquires at a help or information desk.

What you will need to do

Participation is very simple, and we will help get you set up. You will need to run the ticketing app in your shop/venue for 6 months and allow TENNER to make reference of the pilot for case studies.

We can offer you a 30 minute introduction on how to use the product for you and your staff and will also loan you all the equipment you will need free of charge.

What we will install

Below is a list of the equipment we will install at your venue. Depending on the size of the venue, you may need more display screens. These will be installed in convenient locations assigned by you.

- a. QR code poster for the window
- b. Tablet public ticket display at window
- c. Tablet public ticket display at service counter
- d. Tablet for working staff
- e. Tablet for the public portal meaning non-mobile users can get a ticket

Complete set up is free and will be complete in 1 hour. Including:

- Poster and tablet installation*
- Set-up in the venue
- User tests
- Brief with staff

*Please note we will need a working Wi-Fi network at your premises.

Once invited to our Pilot scheme, you'll also have access to the TENNER ticketing app and full support from our team. If you encounter any problems whilst using the app, we ask that you report these so we can get these fixed in a timely fashion.

What about after the pilot?

If you choose to continue on with our service after the 6 month pilot we will offer you all the loaned equipment for 50% off and we will offer you a discounted £5 per month subscription for your next 6 months.

How can I apply?

Applying to the scheme is easy. All you need to do is follow this link:

<https://tenner.cloud/pilot-scheme-application/>

For more information, contact Matt Norman at matthew@tenner.cloud or call him on 0759 682 4908.